

HICKMAN INDUSTRIES.

QUALITY POLICY STATEMENT.

Hickman Industries are dedicated to the principle of never ending improvements in product innovation, quality, reliability and customer service.

Our principal aim is to always supply to our customers, high quality products and customer service that conform exactly to stated or agreed order requirements, specifications and or relevant British or International Standards.

The establishment of an integrated QUENSH management system is therefore the foundation to establish a company culture centred upon continuous quality improvement.

The integrated QUENSH management system is based on the requirements of BS EN ISO 9001:2008, BS EN ISO 14001:2004, BS OHSAS 18001:2007, FSC & PEFC Chain of Custody standards and Hickman Industries are fully committed to complying with these requirements.

The system has been developed to enable full integration of in-house, industry approved, customer and the technical specific requirements.

The aims of the QUENSH management system are to prevent quality, safety and environmental defects or potential quality, safety and environmental defects at the earliest stage possible. This consequently improves the overall efficiency of the organisation and assists in the compliance with the annually formulated quality, environmental and safety objectives.

The QUENSH management system will ensure that all products and services will meet customer specification and provide satisfaction with regard to product reliability, quality, delivery and customer service.

This policy will be communicated to all staff and any necessary external interested parties i.e. sub-contractors that may be working on our behalf, and will be available to the public, and will be available to the public via Hickman Industries web site: www.national-hickman.co.uk

Top management will review the integrity, effectiveness and suitability of this policy and formulate QUENSH objectives on an annual basis, during management reviews and will ensure the routine monitoring, measurement continual improvement of the QUENSH management system and performance.

Signed:



**Dave Formaston.
Managing Director
17th November 2015.**